CLAIMS PROCEDURES

Customer will need the following information before presenting a claim to AutoXcel.

FOLLOW THESE STEPS WHEN FILING A CLAIM | ***CALL TOLL FREE* 877.340.4227**

- ☑ You must contact ***AutoXcel*** to file a claim: **877.340.4227.**

  Please have the following information available when you call.

- ☑ Copy of your ***Lease End Inspection Report***.
- ☑ Copy of the finalized ***Lease End Inspection Bill***, that shows the itemized deductions with dollar amounts for those items.
- ☑ ***Vehicle Return Documentation*** *(Proof vehicle was turned in, must have date on it)*
- ☑ Copy of ***Odometer Statement***
- ☑ ***Paid Receipt***. Customer is responsible for paying for the charges and ***AutoXcel*** will reimburse the consumer for all eligible charges ***per terms and conditions of customer contract.***
- ☑ Copy of your ***Bank Lease Contract***.
- ☑ Copy of your ***AutoXcel Lease Wear and Tear Contract***.