



Claims Procedures

Customer will need the following information before presenting a claim to AutoXcel

LEASE WEAR & TEAR CLAIM

FOLLOW THESE STEPS WHEN FILING A CLAIM

CALL TOLL FREE 877.340.4227

- You must contact **AutoXcel** to file a claim: **877.340.4227**.
Please have the following information available when you call.
▼
- Copy of your **Lease End Inspection Report**.
- Copy of the finalized **Lease End Inspection Bill**, that shows the itemized deductions with dollar amounts for those items.
- Vehicle Return Documentation** (Proof vehicle was turned in, must have date on it)
- Copy of **Odometer Statement**
- Paid Receipt**. Customer is responsible for paying for the charges and **AutoXcel** will reimburse the consumer for all eligible charges not to exceed \$5,000 in total or \$1,000 for any single item.
- Copy of your **Bank Lease Contract**.
- Copy of your **AutoXcel Lease Wear and Tear Contract**.